(ख) यदि नहीं, तो उसके क्या कारण हैं ;

(ग) क्या यह सच है कि चूंकि यह मंहगा पड़ता है, अतः कोई भी इसे खरीदने के लिए तैयार नहीं है ; और

(घ) सरकार ने वर्तमान स्टाक बेचने के लिए क्या कदम उठाये हैं ?

नागरिक आपूर्ति, उपभोक्ता मामले और सार्वजनिक वितरण मंत्री (श्री बूटा सिंह): (क) और (ख) राज्य व्यापार निगम इस समय सार्वजनिक वितरण प्रणाली के लिए आर०बी०डी० पामोलीन का आयात करने की कार्यवाही में लगा हुआ है, जिसे राज्यों/संघ राज्य क्षेत्रों द्वारा वित्तीय वर्ष 1995–96 के दौरान उन्हें किए गए आबंटनों के प्रति केन्द्रीय पूल से उठाया जा रहा है।

(ग) अनेक राज्यों/संघ राज्य क्षेत्रों से सार्वजनिक वितरण प्रणाली के लिए आयातित खाद्य पामोलीन की आपूर्ति करने की मांग प्राप्त हुई है और तदनुसार तेल को निर्मुक्त करने के आदेश दिए गए है।

(घ) प्रश्न नहीं उठता है ।

Rise in consumer complaints in National consumer commission

6727. SHRI SANJAY DALMIA:

PROF. VIJAY KUMAR MALHOTRA:

MAULANA OBAIDULLAH KHAN AZMI:

Will the Minister of CIVIL SUPPLIES, CONSUMER AFFAIRS AND PUBLIC DISTRIBUTION be pleased to state:

(a) whether the number of consumer complaints are rising in the National Consumer Commission;

(b) if so, the number of cases pending in this forum and since when;

(c) the reasons for the accumulation of these cases;

(d) whether the members of various Commissions are not attending the meetings regularly;

(e) if so, the number of members of the Commissions who did not attend the meetings consecutively three times in the last one year;

(f) whether there is any proposal to remove members from the Commissions who do not attend the meetings consecutively three times; and

(g) if so, the details thereof and if not, the reasons thereof?

THE MINISTER OF CIVIL SUPPLIES, CONSUMER AFFAIRS AND PUBLIC DISTRIBUTION (SHRI BUTA SINGH): (a) Yes, Sir.

(b) According to the information received from the National Consumer Disputes Redressal Commission, the total number of pending cases is 2,282 as on 31-3-95.

(c) According to the Consumer Protection Rules, 1987, the National Commission is required to decide a case, as far as possible, within a period of three months from the date of notice received by the opposite party where the complaint does not require analysis or testing of commodlities. Some of the pending cases could not be disposed of within the said time due to stay orders passed by the Supreme Court or need for securing expert opinion regarding alleged defects in the goods. Most of such cases involve complicated legal and factual issues which can be datermined only after careful deliberation in the light of extensive oral as well as documentary evidence.

(d) No, Sir

(e) to (g) Do not arise.